

Annexure B

Investor Complaints Data to be displayed by RAs on their respective website

Data for every month ending

SN	Received From	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending complaints > 3months	Average resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES 2.0)	NIL	NIL	NIL	NIL	NIL	NIL
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Number of complaints received during month against the RA due to impersonation by some other entity:

Note: In case of any complaints received against the RA due to impersonation of the RA by some other entity, the RA may adjust the number of such complaints from total number of received/resolved complaints while preparing the above table. Further, RA must close such impersonation related complaints after following the due process as specified by SEBI/ RAASB.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint, in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	2	3	4	5	6
1	April 2025	NIL	NIL	NIL	NIL
2	May 2025	NIL	NIL	NIL	NIL
3	June 2025	NIL	NIL	NIL	NIL
4	July 2025	NIL	NIL	NIL	NIL
5	August 2025	NIL	NIL	NIL	NIL
6	September 2025	NIL	NIL	NIL	NIL
7	October 2025	NIL	NIL	NIL	NIL
8	November 2025	NIL	NIL	NIL	NIL
9	December 2025	NIL	NIL	NIL	NIL
10	January 2026	NIL	NIL	NIL	NIL
11	February 2026	NIL	NIL	NIL	NIL
12	March 2026	NIL	NIL	NIL	NIL
	Grand Total				

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved *	Pending #
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL
4	2024-25	NIL	NIL	NIL	NIL
5	2025-26	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

* Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.